

Lehi K Davis
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EXPERIENCE

May 2000 - Present

NSGDatacom, Inc. (formerly NX Networks), Chantilly, Virginia

Director of Certification and Test (June 2007 - Present)

Customer facing engineer for Voice Compression and Patch Panel Equipment
In charge of testing and certification of hardware, software and their application
Product manager for patching and voice compression product lines

IS Manager (June 2001 - Present)

Control all aspects of company's global information infrastructure
Telecom, datacom, PC/Sun workstation health, and server administration

Senior Product Test Engineer (May 2000 – Present)

QA and development testing of VoIP, voice-over-data and telephony products
Maintenance of the lab environment including servers and test equipment

1993 - Present

Valhalla Enterprises

Consultant

Formed computer consulting company offering web design, networking, and PC repair

August 1999 - March 2000

Nortel Networks, Orem, Utah

Senior Router Support Engineer

Technical phone support for Bay/Nortel Networks Access and Backbone Node routers
(Levels one and two support)

May 1998 - August 1999

Netgear, Salt Lake City, Utah

Lead Support Technician

Technical phone support for SOHO networking hardware such as NICs, hubs, switches and ISDN routers.

December 1997 - February 1998

The American Red Cross, Falls Church, Virginia

Creative Services

Coded HTML, DHTML, and Java for the National website
Created graphics for the site, and designed potential new layouts and designs

June 1995 - August 1997

Visa Interactive, Herndon, Virginia

Operations Support

Administrative assistant

Helped develop and manage a "Change and Problem Management" database

Trained others in the use of the database

1994 - 1995

Kautt Financial Services, Vienna, Virginia

Computer Manager

Controlled all computers and the LAN. Mixed Windows and Mac environment. Supported multiple sites

EDUCATION

1996 - 1998

George Mason University, Fairfax, Virginia

Major in Medieval Literature, Minor in Computer Science

1996

James Madison High School, Vienna, Virginia

Graduate

SKILLS

Strong working knowledge of Internet Protocol and higher level protocols and applications used in the Internet infrastructure (DNS/BIND, SMTP/Sendmail, SSH, HTTP/Apache, FTP, IPTables/IPChains, MySQL, NIS/NIS+, NFS)

Completed IBM/Rational ClearCase Administration for Unix course, and have administered Multisite systems with 20+ licenses

Security minded approach to networking (NIDS/Snort, Firewalling, DMZ networks)

Have implemented several 802.11a/b/g (wireless LAN) networks in offices and residences, including WEP/WPA and secure tunneling

Completed the NX Networks Network Exchange 2200 course learning telephone switching and VoIP technology

Completed the Nortel Networks Router Specialist certification and am proficient at configuring, troubleshooting and supporting Nortel/Bay Networks Routers, both Access Nodes (AN) and Backbone Nodes (BN). Thoroughly familiar with OSI Layer 2 and 3 protocols such as PPP, Frame Relay, IP, DLSw, IPX, SNA, etc. and routing protocols such as BGP, OSPF, RIP and MPLS. Know all principles of network routing and LAN configurations and application

Am proficient with several operating systems, including, but not limited to: Linux (Slackware 3.5+, Redhat 5.1+), Solaris, Windows NT/2K/9X/XP/Vista, and Free and OpenBSD

Proficient at web design, both HTML and PHP